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February 23, 2005

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Re: U.S. Patent Application Serial No. 09/190,536  
Filed: November 12, 1998  
For: **Intelligent Routing of Voice Files in Voice Data Management System**  
Inventors: John J. DWYER *et al.*  
Attorney Docket No. 018632.0091.NPUS00

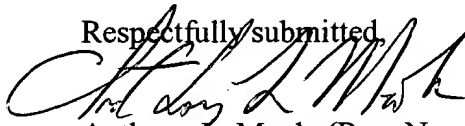
Sir:

The following documents are forwarded for appropriate action by the U.S. Patent and Trademark Office:

1. Third Status Inquiry (1 page); and
2. Return Receipt Postcard.

It is respectfully requested that the attached postcard be stamped with the date of filing of these documents, and that it be returned to our courier.

The U.S. Patent and Trademark Office is hereby authorized to charge any fee, or credit any overpayment, to our Deposit Account No. 11-0404. If extensions of time under 37 C.F.R. § 1.136 other than those otherwise provided for herewith are required to prevent abandonment of the present patent application, then such extensions of time are hereby petitioned, and any fees therefore are hereby authorized to be charged to our Deposit Account No. 11-0404, referencing the above docket number.

Respectfully submitted,  
  
Anthony L. Meola (Reg. No. 44,936)

ALM:met  
Enclosures



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

John J. DWYER *et al.*

Application No. 09/190,536

Filed: November 12, 1998

For: **Intelligent Routing of Voice Data  
Management System**

*Confirmation No. 6771*

Group Art: 2645

Examiner: Gauthier

Atty Dkt. 018632.0091.NPU00

*(formerly 02158.0279.NPUS00)*

**Third Status Inquiry Letter**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Please advise the undersigned of the present status of the above-identified patent application.

Respectfully submitted,

Anthony L. Meola (Reg. No. 44,936)

Date: February 23, 2005

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